





PROMOTING HERITAGE - AND CULTURE - BASED EXPERIENTIAL TOURISM IN THE BLACK SEA BASIN

Project No. BSB 1145

PROCEEDINGS

From the International Fair on Heritage- and Culture-based Experiential Tourism November 8th-9th, 2022

Common borders. Common solutions.



₩.







Introduction

The International Fair on Heritage and Culture-based Experiential Tourism in the Black Sea Basin¹ was a main demonstration and multiplication event aimed to showcase the practice of experiential tourism in Armenia, Bulgaria, Georgia and Greece. It promoted the pilot Inventories of heritage and culture activities, the on-line repository and the Black Sea Hubs on Experiential Tourism, created within the PRO EXTOUR project in 2021-2022.

The Fair brought together practitioners, researchers, students and the general public interested to explore together and discuss the role of the digital technologies in all stages of creation and delivery of the tourist experience. Working business models were presented and their owners discussed the success and challenge factors that mark their activities. The forum provided opportunities for new business partnerships and networking and cooperation.

The Fair panels were devoted to the following topics:

- **4** Experience economy and creation of experiences in tourism
- Experiential tourism destinations
- Culture-based activities and events
- Heritage-based activates and events
- Cross-border opportunities for experiential tourism
- **4** Business model for experiential tourism
- **4** Technology and innovations for experiential tourism and travel
- Black Sea Hubs for Experiential Tourism
- Public policies in support of sustainable tourism
- Networking.

At the International Fair forefront topics related to the business approach to creating an experience, the specifics of the tours of the future and the use of technologies and robots to end this were discussed. During the first day, the entrepreneurs and experts from Armenia, Georgia and Greece presented their unique modern and traditional location-specific initiatives for creating experiences in hospitality and tourism - thematic festivals, exhibitions of cultural and historical artefacts, master classes in cooking, textile making and traditional puppets. The second day showcased the creativity of the Bulgarian operators - on a hunt for truffles and grape harvest. The final panel featured a presentation by the chefs and students from the Culinary Arts Institute, who gave the participants a wonderful culinary demonstration and taste experience.



¹ The area of the Black Sea Basin is understood as to the European Neighbourhood Instrument's definition and includes Armenia, Bulgaria (Northeast and Southeast Planning Regions), Georgia, Greece (Central Macedonia, Eastern Macedonia and Thrace), Romania (Southeast Region), Republic of Moldova, Turkey (Regions İstanbul; Tekirdağ, Edirne, Kırklareli; Kocaeli, Sakarya, Düzce, Bolu, Yalova; Zonguldak, Karabük, Bartın; Kastamonu, Çankırı, Sinop; Samsun, Tokat, Çorum, Amasya; Trabzon, Ordu, Giresun, Rize, Artvin, Gümüşhane) and Ukraine (Odesa, Mykolaiv, Kherson, Zaporosh'ye and Donetsk Oblasts, Crimea Republic, Sevastopol).







Varna University of Management and the Culinary Arts and Hospitality Association organised and hosted the International Fair at the campus, located at the address: Oborishte St., No. 13A, Floor 4 in Varna, Bulgaria.

These proceedings provide a synopsis of the presentations, delivered at the conference.

The workings languages of the conference were English and Bulgarian with simultaneous translation.

More details are available at <u>https://vum.bg/</u> and <u>https://proextour.eu</u>.



CROSS BORDER COOPERATION

-





Agenda and Presenters

4 Day 1: November 8th, 2022

Dago	Registration of the participants	9:30-10:00
Page	Opening and welcome <i>Todor Radev, PhD, Prof., President Rector</i> Varna University of Management	10:00-10:10
	PRO EXTOUR Project - Concept and Achievements Tzvetalina Genova , Senior Projects and Applied Research Manager Varna University of Management	10:10-10:20
_	Business Models and Sites from Greece	10:20-11:30
	Olicatessen - Modern Grocery Store in Thessaloniki Dimitra Chondromatidou, Store Manager and Online Manager	
	Playing on Traditional Paths	
	, Varvara Pikoula, Dance teacher Initiator of the Playing on Traditional Paths Project in Thessaloniki	
_	Business Models and Sites from Armenia	11:30-12:40
	Mosh studio as Experiential Tourism Product Armine Aghajanyan, Entrepreneur, Designer, Founder of Mosh Studio,	
	Organiser of puppet-making workshops, Yeghegnadzor	
	Tavush region as an Experiential Tourism Destination: Business Models and State of the Art	
	Syuzanna Petrosyan, Executive Director of the Tavush Development Agency	
	Business Models and Sites from Georgia Art Palace of Georgia - Museum of Cultural History Video presentation of the research project "Textile from Georgia"	12:40-12:55
	Leila Chichinadze, a Foundation Guard of the Repository of Fine Arts, Member of the Science Foundation,	
	Art Palace of Georgia - Museum of Cultural History	
	Reception	
	Business Models and Sites from Georgia	14:00-15:40
	Batik Paintings on Silk Demonstration Nino Kvavilashvili, Applied Artist and Owner of Gallery 27, Tbilisi, Georgia	







	Georgian Cuisine Demonstration Ekaterine Vashakmadze, Active Chef and Owner of Restaurant Maisi, Senior Property Manager of Kazbegi Hut and Kazbegi Cabins Complexes
	Tasting of wines from Areni Village,Armenia Page 5 Presentation by Svetlana Khachatryan , wine-producer and owner of Ar Areni Restaurant
15:40-16:30	"Meet PROFY" - human-robot interaction (Lobby of the Varna University of Management 1 st Floor) Stanislav Ivanov, PhD, Prof., Vice Rector for Research Varna University of Management, Editor in chief of European Journal of Tourism Research, <u>https://ejtr.vumk.eu/index.php/about</u>
16:30	Round-tour around the stalls. Networking, bilateral meetings and discussions

4 Day 2: November 9th, 2022

CROSS BORDER COOPERATION

*

0

9:30-10:00	Registration of the participants
10:00-10:10	Opening and welcomes <i>Todor Radev, PhD, Prof., President Rector</i> Varna University of Management
	Tzvetalina Genova , Senior Projects and Applied research manager Varna University of Management
10:10-10:50	Tours of the Future Zornitsa Rasheva, Tourism Expert and Licensed Guide E-Tours, Culinary Arts and Hospitality Association
10:50-11:30	Business Approach to Creating Experiences Pavlin Kosev, Chairman Varna Association of Restaurant and Hotel Owners (VARH)
11:30-12:30	Museums as Experience-creators Dobri Dobrev , Archaeologist, Director, Ivelina Romanova , Historian, Tour Guide and Marketing Euseum
	Reception
13:30-14:00	Business Models and Sites from Bulgaria Creating Modern Experiences: Truffle Hunting Dimitar Dimitrov, Chairman







	Bulgarian Truffle Association	
14:00-14:45	Business Models and Sites from Bulgaria Grozdober @Lozeto Estate (Vine Harvest @Vineyard Estate) Ivalina Ivanova, Wine-producer, Entrepreneur and owner of @Lozeto Estate	
15:00-16:00	Food as Experience: Culinary Demonstration Culinary Arts Institute at the Varna University of Management	
16:00	Farewell and closure	

Common borders. Common solutions.



-







Presentations

Business Models and Sites from Greece

Olicatessen



Our journey began in 2010 with the company called "Agora", the first theme extra virgin olive oil store, an extremely innovating idea for the Greek food market.

Over the following years we discovered numerous special Greek products besides olive oil, and decided to take it a step further. We started tastings of local products from small scale producers located all over Greece. This resulted in the idea of "Olicatessen"! Its birth took place in October 2016 and since then, we have kept searching and discovering the best quality products our country has to offer!

We maintain vertical partnerships with producers, old or new partners, constantly communicating and evolving our synergies with every single one of them. We keep updating the products that they supply us with in a yearly basis, using strict criteria for every product that we decide to welcome and place on our shelves. We retain an evaluation parameter process that every product is bound to receive, regardless if it is already in our store or if it is new.

In addition, we continue to conduct tastings in-store or in various venues according to the scale and needs of every group. We have already performed 3.239 tastings until today and we are very honoured that so many people trust us with their time and preference to learn a little bit more about Greek gastronomy. Our modern experiential experiences are also offered in collaboration with travel agents.

Our love to pass on the knowledge has always been too big. That's how "Gourmet Exhibition" and "Specialist Awards" were born.

Common borders. Common solutions.









"Gourmet Exhibition" first took place in 2016 so as to promote the excellence and wealth of the Greek gastronomic heritage. It has become part of the rich cultural and gastronomical agenda of Thessaloniki, attracting thousands of visitors from all over the world!

"Specialist Awards" has sealed this important trading venue in our country by playing a leading role in facilitating small and medium-size producers of fine foods and promoting the benefits of consuming high-quality products. The assessment is carried out by specialized panels consisting of Page | 8 taste-testers, professors, researchers, chefs and food journalists.

Playing on Traditional Paths



Our company was established in November 2018.

Our logo : Παίζοντας σε Παραδοσιακά Μονοπάτια/In English: **Playing on Traditional Paths.** The choice of name and logo is clear:

Playing: because game, as playing a game, is important for us

Traditional: because tradition, in songs, dances and customs work across borders.

Paths: However, the narrow and difficult path, often leads to new horizons.

The Four Pillars/Towers symbolize the four seasons. Every season is a trigger for creation.

On the logo the first tower symbolizes —autumn. You can see the grapes in the grape press in Greece we call it *patitiri*.

The second of these, symbolizes winter and specifically the custom of Iresioni from Ancient Greece. Olive branches are decorated with red and white woolen threads, nuts, walnuts and almonds. Also, you can see the Twelfth Day custom which is called Kaµήλa και Ντιβιτζής/ In English, Camel and Divitzis from the Arabian word (dive), meaning the camel and the camel guide. This custom, according to folklore, contributes to the awakening of nature from its winter hibernation.

The third tower symbolizes the spring season. Swallows, is an ancient custom where children celebrated the end of winter

The fourth one symbolizes summer and the custom Pyrakamnios: the participants light a fire. They jump from above. This means, leaving the diseases that afflict them in the fire.







Page | 9

Our company is active in the field of experiential tourism, with the impetus of the Circle of Life and Popular Culture. It was born out of the belief, that the creative process of participation, in Folk Culture events and customs, is an object of highlighting and promoting Culture. It is an active experiential physical and spiritual procedure, which is based on the form learning by doing. The Participants of the Adventure games acquire a unique experience from the place they visit.

Among the first collaborations of the laboratory were the Archaeological Museum atKilkis and The Rooftile and Brickworks Museum N. & S. Tsalapatas at Volos.

The implementation of an experiential workshop in the space of a Museum, gives an added value, combines the exhibits, with the experience, active and meaningful participation and creates a new impression of experience for the visitor. From simple observer to active participant.

Our workshop reproduces popular practices, from the richness of our cultural tradition, with a special emphasis on local customary procedures. Our vision is to createpersonalized experiences, the "visitor" will implement—and experience a journey, that is, will create the feeling of a common place, a common destination, a common bond.

The collaboration with travel organizations creates new experiential experience for the visitor. The extroversion and the collaborations with public and private bodies, will provide the opportunity for interaction of the bodies proving, that, with the appropriate communication strategy, as well as the appropriate organization and administration, any weaknesses will be accessed and experiential tourism will be the "strong" card for the sustainability of the agencies involved.

Despite the fact that the future seemed bright, the pandemic came to remind us that nothing is certain. This was a serious blow to experiential activities, initially for all of us, who experience this, as a way of life. There was immediate adaptation to new data and creation of online activities. It was a difficult process, but it was the trigger for feedback and preparation for the next day.

In the difficult days of the pandemic, there were collaborations with institutions and organizations, such as the Municipality of Kalamaria in Thessaloniki, who wanted to keep the channel of communication open with the public, and take them on a digital journey.

In the same sense, cultural organizations that could not carry out their local events, due to the restrictive measures for Covid 19, such as the swallows in the village of Melissoxori, in the region of Thessaloniki, carried out the custom online. The benefit was twofold and the actual custom took place, but also online visitors had the opportunity to watch it from afar.

The post-covid 19 era leads to collaborations such as participation in the kidot family festival, where 15.000 participants from within and outside the country had the opportunity to get to know our company and participate in popular culture events.

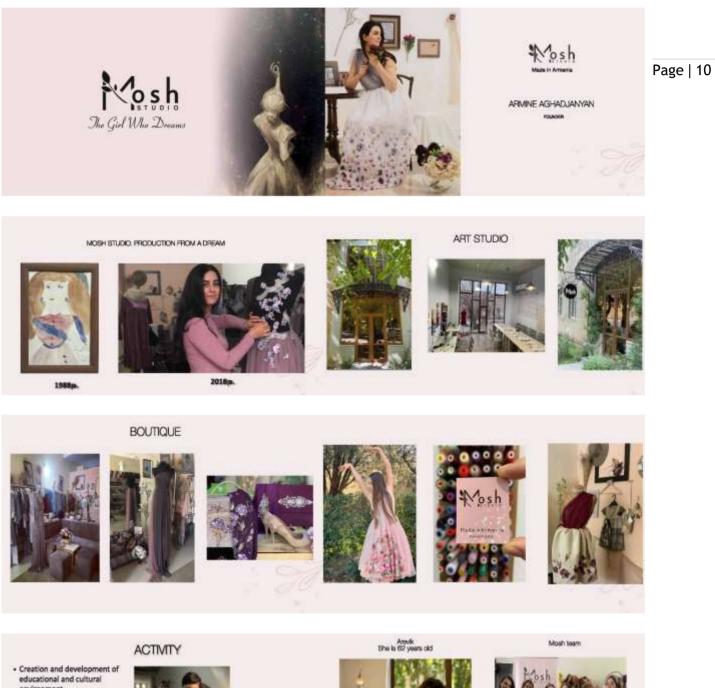
In the end I will show you the spring custom Swallows. It proves that intangible cultural heritage has no borders. The song says that the swallows travelled from the Black Sea, passed through many towns and villages, where they stopped and sang sweetly.







Business Models and Sites from Armenia



- educational and cultural environment
- · Unique social effect
- Job creation
- · Multi-profile textile production
- Master classes for community residents and tourists
- Exhibitions
- Studio-teahouse
- · Cartoon character service

























HANDMADE ART













"MOMIK" COLLECTION















*





FEATURES OF MOSH

- + It is the only studio in the region
- Unique style, colors
- Recycling of historical and cultural ornaments, use in collection
- Application of unique techniques from craft to art











Page | 12

DULMAVING MASTERCLASSES

MAGE DOLLS



PURPOSE OF PARTICIPATION

- Acquisition of new knowledge's and skills
- New connections, opportunities
- B2B
- Studio-cafe for community residents













Common borders. Common solutions.



-









ART-CAFE









VISION

- To create a unique Armenian brand
- Develop tourism in the community and create jobs
 To develop aesthetic taste in young people, breaking stereotypes
- Open MOSH boutiques in Gyumri and Yerevan



Page | 13



The end

Common borders. Common solutions.

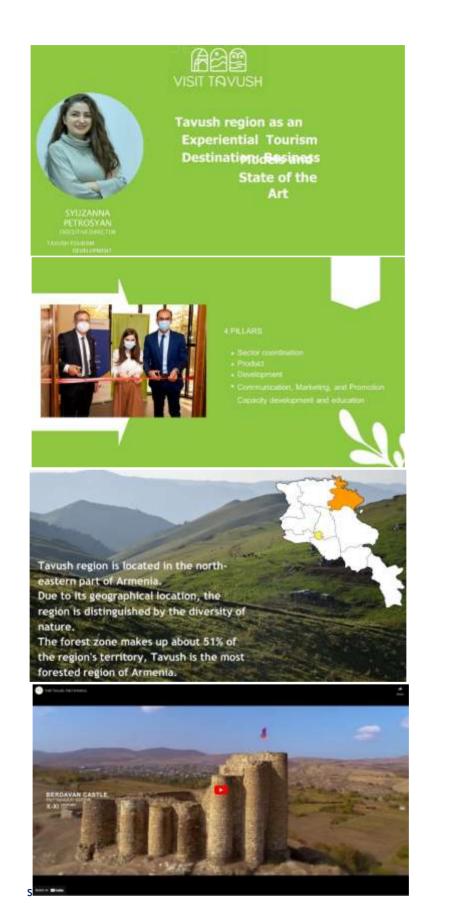


-









Common borders. Common solutions.







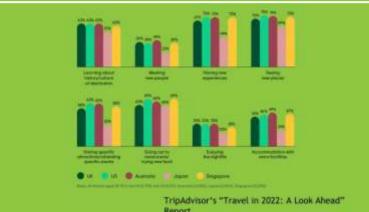


TAVUSH

Travel trends

In the last few years, travel trends have dramatically shifted and multiple studies prove. It. <u>TripAdvisor's Travel in 2022</u> <u>Report</u> discovered that about threequarters of travelers are willing to see new places with priorities such as having new experiences and learning about history and culture not far behind.

Page | 15





Traveling isn't about getting to a new place. It's about how you grow as a result of the journey.

Raport n study

and destinations.

Expedia called 2022 the year of GOAT Greatest of All Trips mindset. Their research shows that 40 percent of travelers dream about trying new food, 11 percent crave for local delicacies, and 23 percent look for off. the beaten track experiences















Page | 16

Create your own copper jewelry at Buduart

Copper is one of the oldest natural materials that ancient Armenians used for making jewelry, but that doesn't mean it is the least bit old-fashioned.

Common borders. Common solutions.



+









Chibukhchian art studio

Chibukhchyens' art studio is a creative center of handmade art, engaged in the production of souvenins and applied items, representing the Chibukhchyen brand. It is an offer for those who prefer stained glass art, tapestry, textile and silk delicate works.





Aghavnavank



Alex, the first winemaker in Aghavnavank, combines his family's traditional winemaking skills with modern approaches to make family-label red and white wines from a variety of local grapes.



Piece of MARvel's collections features custom-made dolls, very tiny crocheted animals, and kids' backpacks with crocheted details.

Piece of MARvel



Common borders. Common solutions.



*







EXPERIENCES IN TAVUSH









ela nome bren o e insta peti en elicit yes nom

per la superior des au mettag malmani Tanah Meter Page | 18

The Carporator's lifeton is a comparing actual workshop which the frie montheading closers.

billional art control. Berry year conblane the second se

namer's bediegeneen Innerfedge askstable Henseld ergenzature in Specializing in the ensates of the herholding in the ensates of the herholding in the structure of the herholding in the structure of the manual products



Common borders. Common solutions.



+







Business Models and Sites from Georgia

Art Palace of Georgia



The palace, which houses the Museum of Cultural History, was built in 1895. It is located on the left shore of the Mtkvari in one of the oldest districts of Tbilisi and was designed by architect Paul Stern.

The building was repeatedly rebuilt. In the 60s of the XIX century this location was called the garden street (later - Pirogov street). The name was associated with the cultivation of orchards by German colonizers on both sides of the street, much of which belonged to Franz Titel, a representative of the Austrian Empire. His daughter, Emilia, ordered architect Paul Stern to build a palace in 1895.

The project was redeveloped before its completion, as German Prince Constantine Peter Oldenburg (1850-1906) purchased the building for a Georgian woman, Agrafina Japaridze-Dadiani, during the construction process. Later, Prince Andria Dadiani of Samegrelo, the youngest son of world-famous chess player Ekaterine Chavchavadze and David Dadiani, lived in this palace. Then Andria's sister's Salome Dadiani's husband, Prince Ashil Murat settled here.

Stern was one of the most famous architects of the time. The style of the palace, on the one hand, represents the "brick Gothic" style, and on the other hand, pays great attention to the detail's characteristic of Islamic architecture. Oldenburg Palace also goes far beyond the Tbilisi tradition: the castle-hall type building has an open terrace, a stone staircase, a middle bastion with an azure steep roof and a three-story tower with a secret room; The arches on the main façade, the roses embedded in the wall, the thin columns of the railing create an unusual and interesting pattern of Gothic stylization.

In 1927, Davit Arsenishvili and his associates founded the Museum of Theater in Tbilisi, the first of its kind in the Caucasia. Arsenishvili donated 500 exhibits to the museum from his personal collection. A year later, the museum collected more than 3,000 exhibits from donations.

The Art Palace is the only palace-type museum left in Tbilisi. It includes 8 permanent and 2 temporary exhibition halls. Every hall is of historical significance.









Travelers' Choice recognizes businesses that earn consistently great reviews. Travelers' Choice award-winners are among the top 10% of listings on Tripadvisor. Tripadvisor Travelers' Choice honors select accommodations, attractions and restaurants that consistently demonstrate a commitment to hospitality excellence. In 2020 Art Palace of Georgia received the TripAdvisor Traveller's Choice 2020.

Art Palace of Georgia is the first Georgian museum to become a member of the world's largest Page | 20 cultural association, the Google Cultural Institute. This virtual space allows you to observe unique works of art preserved in the museum down to the smallest detail.

You can observe Georgian Modernist set and costume designer Petre Otskhelis works, who was undoubtedly an outstanding professional of his time. A great deal of his drawings were created for stage productions but the sophisticated nature of his sketches effortlessly turns them into autonomous masterpieces of graphic arts, imbued with independent aesthetic value.

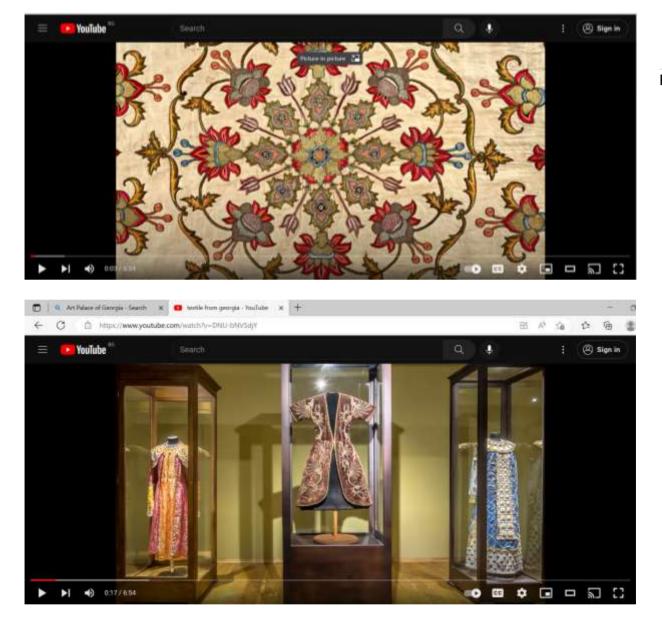
The Palace of Arts received the Best European Cultural Heritage Award "Europe Nostra" for its scientific research "Textile from Georgia" done in 2018, and a year ago it was awarded a special prize by the jury of "Europe Nostra" for the best restoration.







Georgian Textiles



Page | 21

Common borders. Common solutions.



-







Business Models and Sites from Bulgaria



МУЗЕИТЕ КАТО СЪЗДАТЕЛ НА ПРЕЖИВЯВАНИЯ

Page | 22

Ивелина Романова



Римска баня



• 1юни – Ден на детето



Common borders. Common solutions.



*







Уепанинги в музея

Хепанинги в музея в градски парк



Час по родолюбие

3 март Освобождението на България

 Санстефанският предварителен мирен договор за прекратяването на Руско-турската война от 1877 – 1878 г., който ознаменува Освобождението на България. Договорът е подписан на 3 март (19 февруари по стар стил) през 1878 г.





Възстановки на народни обреди и обичаи



Common borders. Common solutions.



+







Възстановки на народни обреди и обичаи

 25 март Благовецили Благовещение - На този ден се възпоменава благата вест, донесена от Архангел Гавраил на Дева Мария – че тя ще роди Спасателя на новечеството, сина Божий Инсус Христос. В християнската тралиция се почита като протяник на майката. За обългарите празникът е известен още като Благовец.





Възстановки на народни обреди и обичаи

 Лазаровден - Млади жени, наречени "лазарки", берат цветя за венците, които ще оплетат за празника Цветница. Момите са пременени в традиционни фолклорни носии. Обикалят къщите на селото, пеят обредни лазарски песни и благославят за здраве, щастие и берекет. Стопанинът на дома ги дарява с яйца, пари, плодове и дребни подаръци.

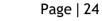


Възстановки на народни обреди и обичаи



Възстановки на народни обреди и обичаи













Възстановки на народни обреди и обичаи



Page | 25





Възстановки на народни обреди и обичаи

Коледарчета от Детска градина № 17



Игрите на баба

- Клуб "Златна ябълка" при СУ "Св. Кл. Охридски"
- Гори, Гори, кърпа; Дай бабо огънче; Отвори Кальо порти; Прескочи кобила; Хвър, хвър вранке и др.











Образователни програми във Възрожденското училище



Априлско въстание - възстановка



Образователни програми във Възрожденското училище



Възрожденско училище • Учебни модули на Народно читалище "Блгарски искрици 2016"



Common borders. Common solutions.



4







Образователна програма "Моето първо свидетелство"



Творческа работилница



Творческа работилница - калиграфия



Творческа работилница "Направи си сам"



Common borders. Common solutions.



+







Лято в музея



Забавни игри в лапидариума



Търсачи на съкровища в експозиция "Археология на Добруджа"



Европейски практики



Common borders. Common solutions.

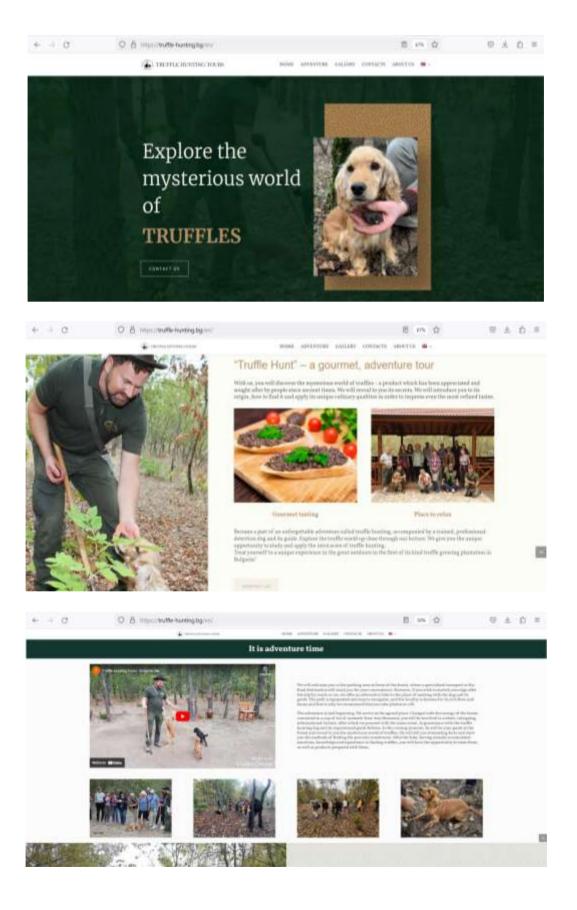


+









Common borders. Common solutions.

*







an and МЕЖДУНАРОДНО ИЗЛОЖЕНИЕ ЗА ТУРИЗЪМ, ОСНОВАН НА ПРЕЖИВЯВАНИЯТА С ФОКУС ВЪРХУ КУЛТУРНО-ИСТОРИЧЕСКОТО наследство

LOZETO ESTATE



pina estía Lauris Bitate a clingue anna. Cango reconciente estrumente а транов транятала, крато прак 2015 г. променот предлажа на идна на отплията ополна правона со настандат 21 ма полн на таконска та The Assessing in \$ 100m kept

чизбработнална виля. След ноловости направного полнатично и полнатично поледнерат 17 колони на учалине тарин непора полнатично направно рание. Избата за напитра и непотите зано Сака и Провдрейските чите. Парадботкат за непот 83 000 не, прида с полнатично до Сака и Провдейските чите. Парадоботкат за непоти 83 000 не, прида с полнатично до Сака и Провдейските чите. Парадоботкат за непоти 83 000 не, прида с полнатично за на саката с даратира и на-докадоровските та переот та гаратира на саката с даратира на съката с даратира и на-докадоровските та переот таратира на саката с даратира и на-докадоровските та переот таратира на саката с даратира и на-докадоровските та переот таратира на напотирани переот на саката с даратира и направление даратира на саката с даратира и на-докадоровските та переот таратира на напотирани переот на саката с даратира и напотирани переот на саката с даратира на саката саката с даратира на саката саката с даратира на саката саката с даратира на саката саката саката саката с даратира на саката саката саката саката саката саката саката саката с

Lozeto

Историята ...



тан в арди и навидаться нализи и услованых правотавляна, планта поряд да технологи и всё на. Затово парта в архими на правот ни Традобар прих 2017; ракования да техбаран трат над навосскадаренить на посе в вайкализийта научная внаме. TTO CALL HOR TO D лині разбранан, чи зношни техні латальни монинти да си повтарат вілиці падено по скадаті здами Билиніс ходалі за ядно устанон ангично скабитив с напраєюсявать нарастава, интарас An Taxa Induition of Concession,

Lezeto

Виното се създава на лозето



Позвато са нафизистодото с иноснатото най различни инограни, раноснити изпортити. Позвачето от тих са сък заяблана форма е са се оформнима в познода, в който таки зани вели даното на море. От тук ндра стацифитиата изператост и лико сазни водаттер иза вината.

Lezeto

Common borders. Common solutions.



*







Енотуризмът като успешен бизнес модел



Енопурявалит чала Бланнос марра в идна кмогром и зараждащи презилавањи и. Той чк о рано понсулецие на ванот, ене ерготура. испоран, бол, смаречан и давосканно до предорала. Основената на ндек в тапи Билинос надак се да предората, подарствата напо отрасне и тале на високолежителено даного о подето до Туликата. Енопурявани наплада на ополи наплада на ополи наплада на ополи селтива.1

Lezeto

Визия на нашето портфолио



Магични лозя, магнетична природа и свободен дух



Common borders. Common solutions.



-







Meet PROFY



Page | 32

Common borders. Common solutions.



-







Page | 33

Joint Operational Programme Black Sea Basin 2014-2020 PRO EXTOUR Partnership November 2022

Joint Operational Programme Black Sea Basin 2014-2020 is co-financed by the European Union through the European Neighbourhood Instrument and by the participating countries: Armenia, Bulgaria, Georgia, Greece, Republic of Moldova, Romania, Turkey and Ukraine.

This publication was produced with the financial support of the European Union. Its contents are the sole responsibility of PRO EXTOUR partnership and do not necessarily